



YOUR PARTNER FOR  
SOLID WASTE SOLUTIONS

March 10, 2021

Hello Acreage Resident:

On Wednesday, Feb. 10, representatives from the Solid Waste Authority of Palm Beach County (SWA) attended the Indian Trail Improvement District (District) Board of Supervisors Workshop meeting to discuss the current waste management services in the District and to answer resident questions. As a result of the discussion, the SWA was asked to provide additional education regarding yard waste, and we are happy to do so with the information below.

The current collections contract, which was finalized through public meetings and received the SWA Governing Board's approval in 2019, allows residents to place one (1) pile consisting of no more than six (6) cubic yards of conforming yard waste at the curb for removal per week. This allows each residence to have more than three hundred (300) cubic yards of yard waste removed per year. The assessment rate for this service as outlined in the collections contract is equal to the cost to remove six (6) cubic yards of yard waste per residence for the year, meaning that residents pay for the removal of six (6) cubic yards of yard waste, but actually receive service to remove more than 300 cubic yards.

Vegetation that **will not** be removed by the hauler include:

- Any pile greater than six (6) cubic yards
- Trees
- Logs
- Stumps
- Root balls
- Branches exceeding six (6) inches in diameter
- Single item weighing more than fifty (50) pounds
- Any non-containerized loose or small yard waste

Should you place any of the above-mentioned items at the curb, a tag will be placed on your vegetation pile(s) with suggested options for removing this type of material. A resident has 30 calendar days to have a non-conforming pile removed to avoid additional code enforcement actions. Options for removal are detailed as follows:

- Contact SWA Customer Service at 561-697-2700 to schedule a free estimate based on the established contract rate of \$8 per cubic yard of conforming vegetation. Please note that non-conforming piles are subject to additional charges.
- Seek a competitive rate with another hauling service for removal.
- Take the vegetation to an SWA transfer station or the Customer Convenience Drop-off Center at the landfill at 6330 N. Jog Road yourself, and pay the tipping fees associated with this disposal (cash only).
- Remove any and all non-conforming vegetation away from the current pile and the curb, and your hauler will remove the now-conforming vegetation pile for free on your next scheduled yard waste collection day.

It is important to note that only one (1) yard waste pile can be placed at the curb at a time for collection. If more than one (1) yard waste pile is at the curb, even if their combined measurement is less than six (6) cubic yards, both piles will remain and be tagged until the resident makes one (1) conforming yard waste pile to be collected.

In addition, with exception of palm fronds:

- Tree branches six (6) inches in diameter or smaller, and not exceeding six (6) feet in length or weighing more than fifty (50) pounds, should be stacked neatly at the curb for collection.
- Pine needles, hedge and grass clippings, and small branches must be bagged or placed into a container.

(over)

## **ADDITIONAL GARBAGE COLLECTION GUIDANCE**

While the purpose of this letter is to explain yard waste collection, the following garbage-related guidance may also be beneficial to you:

### **BULK ITEM COLLECTION**

- Three (3) items can be set out per week on your scheduled bulk collection day.
- Bulk items include appliances, furniture, bath tubs, water heaters, sinks, bicycles, pianos, etc.
- You do not have to call to report larger bulk items placed for removal.
- Glass table tops, such as a patio table or bistro table are considered bulk waste and will be collected curbside in non-broken condition. The SWA recommends duct taping at least one side of the glass in case it breaks.
- Items such as sliding glass doors, wall mirrors or windows are considered construction debris (see below) and need to be broken up and placed inside a garbage cart or container. A resident has three (3) options for removal:
  1. Wearing personal safety equipment, wrap the glass in a blanket-type material, break the glass and safely place it in a container;
  2. Call the SWA for an estimate to have the material removed; or
  3. Deliver the material to an SWA disposal facility and pay the fee of \$55 per ton (cash only).

### **CONSTRUCTION AND DEMOLITION DEBRIS (C&D)**

- C&D collection includes material from minor home repairs.
- Two (2) cubic yards per week of C&D can be properly placed at the curb on the bulk item collection day.
- Tile, roofing material and other small pieces must be placed in a container and weigh less than fifty (50) pounds.
- Carpeting must be cut to 4-foot pieces, rolled and secured into bundles weighing less than fifty 50 pounds.

Demolition debris is not included in the bulk or C&D collection service, and will not be removed by the hauler. Residents must pay for the curbside removal of fencing, shed or any other demolition material. Residents could also contract for another company to remove and dispose of this material, or dispose of this material themselves at an SWA transfer station or the Customer Convenience Drop-off Center at the landfill at 6330 N. Jog Road, and pay (cash only) the tipping fees associated with such disposal.

Residents may contact the SWA for a free estimate for removal should they have additional material or material that does not meet the above criteria.

### **EXTRA GARBAGE CART**

- The hauler will not remove garbage placed outside of the SWA garbage cart unless it is within the pre-negotiated terms of the collections contract around the Thanksgiving and Christmas holidays.
- Should a resident determine that they routinely generate more garbage than fits inside the 96-gallon SWA garbage cart, they can call SWA Customer Service at 561-697-2700 and pay a one-time fee of \$65 for another cart. After payment is received, your hauler will deliver the additional SWA garbage cart within three (3) business days.
- The SWA garbage cart must not be placed within three (3) feet of a mailbox or fire hydrant, or under any low hanging limbs, or near any other item that may restrict the automated service trucks from accessing the garbage cart.

### **MISSED COLLECTION**

- If there are any questions or concerns about waste collection service, including missed collection, immediately call or email SWA Customer Service at 561-697-2700 or [ContactCIS@SWA.org](mailto:ContactCIS@SWA.org) to report it.
- If you don't know your collection days, visit the SWA's website at [SWA.org/MyPickUpDays](http://SWA.org/MyPickUpDays).

Sincerely,

Customer Information Services  
Solid Waste Authority of Palm Beach County  
561-697-2700

Enclosures:

1. Residential Curbside Collection Guidelines in Unincorporated Palm Beach County also *available online at [SWA.org/214/Service-Guidelines](http://SWA.org/214/Service-Guidelines)*
2. SWA Tip Fee Schedule *also available online at [SWA.org/239/Rates-Payment-Methods](http://SWA.org/239/Rates-Payment-Methods)*